

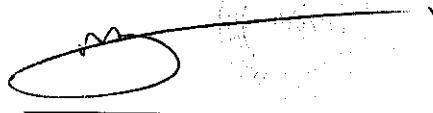
Quality Service Excellence Commitment

Dextrans Worldwide Group is committed to achieving - Quality Service Excellence (QSE) throughout our group organization. Our robust - Quality Management System (QMS) provides the infrastructure, processes, and tools that allow our people to perform at their full potential and deliver our best operational quality to clients. Our QMS is based on our company culture, the standardized application of best practices, and the conviction that empowering our people will result in meeting our goals of service excellence and leadership in client-centricity.

Utilization and maintenance of this system ensures that every transaction you have with us, no matter where in the world it occurs, is handled by a team dedicated to working together to deliver superior results to your business. We follow globally recognized standards

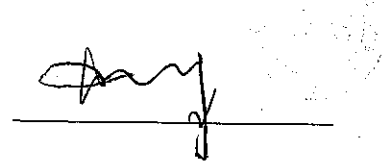
The Dextrans Worldwide Group QMS is realized through the Quality Principles standards. This is the framework we use to build improved performance. The Quality Principles are:

1. **Leadership:** Providing a work environment where our employees clearly understand company goals and a vision for the future; providing the resources to succeed.
2. **Client Focus:** Ensuring the company's objectives are linked to client needs and expectations; measuring customer satisfaction and acting on the results.
3. **Process Approach:** Focusing on and prioritizing opportunities for improvement.
4. **Involvement of People:** Allowing employees to enhance their knowledge, experience and competence and accept responsibility and ownership for their performance.
5. **Continual Improvement:** Making continual improvement of products, processes and systems an objective for every individual in the organization.
6. **System Approach to Management:** Providing a clear understanding of the interdependencies between processes of the system; understanding roles and responsibilities for achieving common objectives thus removing cross-functional barriers.
7. **Factual Approach to Decision-Making:** Ensuring that data and information are sufficiently accurate, reliable and accessible to those who need it; making decisions and taking action on factual analysis, balanced with experience and intuition.
8. **Mutually Beneficial Supplier Relationships:** Establishing relationships with key suppliers that balance short-term gains with long-term considerations; establishing joint development and improvement activities.



A handwritten signature in black ink, appearing to read 'Say Yeow NG', is written over a horizontal line. To the right of the signature is a faint circular stamp.

Say Yeow NG - Group COO



A handwritten signature in black ink, appearing to read 'Jeffrey HENG', is written over a horizontal line. To the right of the signature is a faint circular stamp.

Jeffrey HENG - Group CEO